

Visitor Welcome Volunteer

Where will it be?

The Commandery

How much time will you need to give?

For this opportunity you would be needed on the days we are open to the public, Tuesday – Sundays and Bank Holiday Mondays.

A commitment to working set days/times each month would be helpful, with regularity to be agreed dependant on when works for you.

What will you be asked to do?

You will provide an enthusiastic and friendly welcome to visitors; help them navigate the site (including the use of accessible routes) and do your utmost to make their experience special.

You will offer information about the museum collection, the buildings history and our exhibitions, as well as answer questions about our visitor facilities, the services we offer and our upcoming events.

On occasion you may need to help with the preparing spaces for events and be asked to monitor safety and assist with visitor evacuation, if required.

Why do we need this role?

We want to make everyone's visit unforgettable. To do this, we need volunteers to ensure everyone feels welcome and comfortable as they move around the site.

Skills you will need

We welcome interest from anyone 18 years and over, regardless of background or experience. All you need is enthusiasm, and for this role an interest in history would be helpful.

You will be:

- Happy to work alone and as part of a team
- A good communicator
- Smartly presented
- Friendly and polite
- Physically able to perform the role
- Flexible
- Reliable

You will receive full training by working alongside other volunteers and staff. Staff will always be present to support and supervise you in your role.

Interested in finding out more?

Email your contact details / any questions to: volunteer@museumsworcestershire.org.uk

What happens next?

Once we receive your email, we will be in touch to have an initial chat either over the phone or in person. After this if the role is right for you, you will be asked to give us some further information about yourself and then we will arrange an induction.