

# Audience Research Volunteer

## Where will it be?

At one or more of the Worcestershire Museum sites:  
Hartlebury Castle, The Commandery and The City Art Gallery and Museum (you can tell us where you would prefer to volunteer).

## How much time will you need to give?

This opportunity will take place during opening times at the museum sites (including weekdays and weekends) from May 2021 to March 2023.

Hours can be flexible to fit around your availability.

If this is the right role for you, we will initially ask you to commit to six months as a volunteer.

## What will you be asked to do?

As an Audience Research Volunteer you will support museum staff to carry out face-to-face surveys with our visitors. You will receive full training and follow a questionnaire.

## Why do we need this role?

In order to give our visitors the best possible experience we need to learn more about how they currently enjoy our sites and how we can make improvements. Your role will be to gather this information so we can make our museums the best they can possibly be.

## Skills you will need

We welcome interest from anyone 18 years and over, regardless of background or experience. All you need is enthusiasm.

You will be:

- Happy to work alone and as part of a team
- A good communicator
- Smartly presented
- Friendly and polite
- Physically able to perform the role
- Flexible
- Reliable

## Other things to consider

This role is all year round, volunteers need to be aware Museums Worcestershire sites can be cold during the winter months.

## Interested in finding out more?

Email your contact details / any questions to: [volunteer@museumsworcestershire.org.uk](mailto:volunteer@museumsworcestershire.org.uk)

## What happens next?

Once we receive your email, we will be in touch to have an initial chat either over the phone or in person. After this if the role is right for you, you will be asked to give us some information about yourself and we will then arrange an induction.